

By: Dr Robert Stewart, Chair Integration Pioneer Steering Group

To: Kent Health and Wellbeing Board, 19 November 2014

Subject: **Kent Integration Pioneer Programme Update**

Classification: Unrestricted

Summary:

The Kent Health and Wellbeing Board is asked to:

Note the report and progress to date within Kent's Pioneer programme. Support the approach for developing workstreams in evaluation, Europe and the innovation lab.

For Information

1. Introduction

- 1.1 The national Integrated Care and Support Pioneer programme was launched in November 2013. As one of the fourteen Pioneer sites Kent established an Integration Pioneer Steering Group (IPSG) as a sub-group of the Health and Wellbeing Board to coordinate the delivery of the objectives identified in the Kent Pioneer bid.
- 1.2 Kent's Pioneer programme was structured to support implementation at a local level. Providing added value to CCG areas as they work to implement their vision for integration and facilitating shared learning across Kent in areas of commonality. This was further supported by the Better Care Fund as the driver for integration in 2015/16 and the Kent structure of local plans building to a Kent picture.
- 1.3 This report highlights some of the key developments during the first year of the Pioneer programme, an update on the national programme and expected next steps.

2. First Year Highlights

- 2.1 The Kent Vision: A key outcome of the Pioneer programme was to agree a strategic vision for Kent's integration which reflects the differing nature of local implementation but enables partners to present a coherent message. The Kent vision with the citizen at the centre of what is important to them is now a recognised emblem for the aims and objectives of integration across all CCG areas.
- 2.2 The Better Care Fund: The IPSG were asked to help coordinate the development of Kent's BCF plan to ensure it was developed from a local perspective and engaged providers. Kent's BCF has now been approved with support. This is a positive outcome, meaning the plans have no areas of high risk so can progress for implementation.
- 2.3 The Innovation Hub: The Kent Innovation Hub provides a way for members of the public and organisations to help establish an integrated health and social care system. It is made up of a network of local, national and

international organisations from across health, social care, the voluntary sector, industry and academia. These organisations share good practice, tackle key challenges and help develop and implement solutions for service change. The Innovation Hub has hosted a number of events, conferences and Tweet Chats during the year on subjects such as information governance, shared care planning and good practice in care homes.

The Innovation Hub has recently been recognised by the EU as a site of excellence as part of the CASA European Innovation programme in the category of Integrated Regional Policy, Business and Knowledge. Kent as a pioneer is taking a lead role on Europe across national and international partners.

2.4 Leadership: The IPSPG is also now being supported by the Leadership Centre to further consider how it can best ensure it functions to achieve the aims and objectives of Kent as a pioneer and is used more effectively to spread lessons learned, best practice, and barrier bust in a way that is real and practical to local areas.

2.5 Think Local Act Personal: Kent as a pioneer has signed up to the Making it Real programme - Making it Real sets out what people who use services and carers expect to see and experience if support services are truly personalised. This builds on the "I Statement" work that Kent has started and will involve developing an action plan and using "I statement" outcomes to check that what we do makes a real difference to the way people experience health and social care here in Kent.

2.6 Shared Care Planning: A key building block of integration within Kent is to develop shared care plans. The IPSPG agreed that West Kent CCG would lead on the procurement and implementation of a shared care plan approach. To support this a combined bid for the Integrated Digital Care Fund was submitted, the outcome of this and the process for West Kent procurement is still taking place.

The CCG has provided links to the national pioneer informatics workstream and further work will take place to share learning across Kent. This is supported by the appointment of Bruce Pollington as Chief Clinical Information Officer within Kent under the pioneer programme.

2.7 Community Capacity Building: The vision for developing the role of the voluntary sector and making better use of community based resources has been presented to the IPSPG and some individual CCGs. There is strong agreement for this approach and the links between the development of community agents and establishing neighbourhood community teams around primary care is clear.

Further work will now take place aligned to the implementation of Better Care Fund plans and Adult Social Care's Transformation Programme to develop an action plan for implementation.

2.8 Locality Implementation: Delivery of plans at a local level continues with priorities based around the detail within the BCF. Key highlights of progress include the procurement of a care plan management system in West Kent, further development of the integrated primary care teams in North Kent, the

implementation of community networks in Ashford and Canterbury and the start of an integrated care organisation in Thanet and South Kent Coast.

- 2.9 Further details of work within the programme and the implementation of integration at a local level is attached in the summary statement report in Appendix 1.

3. Next Steps

- 3.1 The national Pioneer programme will be holding a first anniversary event in January 2015. This will review progress to date by all Pioneers and identify future priorities within the national programme. To coincide with this Norman Lamb has announced an extension to the Pioneer programme, with up to 10 additional Pioneers to be included.
- 3.2 Following the outcomes of the work with the Leadership Centre it is expected that Kent as a Pioneer will be better placed to bring added value to the implementation of schemes at a local level. Facilitating learning, helping to barrier bust and sharing of good practice. This will be important in supporting the level of transformation required, in particular within workforce and estate, in order to meet the integration challenge and fulfil the Kent vision. Key streams have been identified to begin this process as outlined below:
- 3.3 Evaluation and Europe: these will seek to bring added value to local implementation through shared learning and approaches which can be applied at a CCG level. This includes the opportunity to coordinate across Kent's Pioneer members, including academic partners to bring in international resource and expertise. Within this Kent will continue to take the lead role across the national programme. A further update on evaluation will be provided at the January Health and Wellbeing Board.
- 3.4 Innovation Lab: Building on the success of the Innovation Hub work is taking place as part of the Prime Minister's Challenge Fund in South Kent Coast to develop an innovation lab concept. This will allow for the testing of models of integrated care in a live environment. Following the initial work in SKC it is planned to work with other CCGs providing a real opportunity to locally integrate health and social care, implement new ways of working and transform our ways of working based on the needs and goals of the citizen.

4. Recommendations

The Kent Health and Wellbeing Board is asked to:

- 4.1 **Note** the report and progress to date within Kent's pioneer programme.
- 4.2 Support the approach for developing workstreams in evaluation, Europe and the Innovation Lab.

5. Contact details

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